

SELLERLOGIC LOST & FOUND: AMAZON FBA - THE BERMUDA TRIANGLE FOR YOUR GOODS

A GREAT AMOUNT OF MONEY IS LOST WHEN FBA ERRORS ARE NOT CLAIMED: SELLERLOGIC LOST & FOUND HELPS YOU IDENTIFY THEM

In addition to damaged, misplaced, destroyed or unreturned goods, there are many other FBA errors that in most cases remain unseen to the Amazon sellers. What you can't measure, you can't manage - the errors remain unclaimed. Lost & Found from SellerLogic has the solution. Its intelligent system not only finds unidentified reimbursement claims that can be demand retroactively up to 18 months, SellerLogic also supports you in further communication with the Amazon Support team if it's necessary.

NOBODY "PACKS" PERFECT

The employees in Amazon distribution centers are involved in many complex logistics processes, and they are under tremendous time and efficiency pressure. ERP systems, booking systems, payment systems, transport system and, return systems, they follow certain procedures before and after the packaging process. Errors cannot be avoided in such complex processes. FBA errors can occur, but must not be left unidentified.



MONEY IS LOST WHEN ERRORS ARE UNCLAIMED

FBA errors are difficult to identify and time consuming without intelligent report automation. In order to make the number of errors tangible and to identify possible claims for reimbursement, it is necessary to document and evaluate at least 10 Amazon reports on a daily basis. In most cases for Amazon sellers, the effort, lack of experience and the required time to investigate a claim is not cost-effective. The sellers loses a great amount of money if the reimbursements owed are not claimed. As a result, medium-sized merchants using FBA can lose several thousand euros annually.

AN ADVANCED SYSTEM WITH AN EASY OPERATION

A structured and self-explanatory presentation with all relevant information enables fast and efficient processing. The claims found are explained and documented in detail. Before you hand the case over to Amazon, you will be able to fully understand the facts of the case as well as the expected amount of reimbursement. The content is available to you ready for copying and only needs to be transferred to SellerCentral. The best conditions are created to open a justified. The process is partially automated, not only helps to save time, but it allows you to receive the money you are entitled to. Therefore, SellerLogic offers you a unique feature across the market, where the customer can only win.

THE ADVANTAGES FOR OUR CLIENTS

- ✓ The reports are automatically analyzed, the cases are prepared and documented.
- ✓ All visible transactions are created in Lost & Found as a separate process.
- ✓ Various filter options make it easy to find the data you are searching for.
- ✓ While Lost & Found is running you have more time to work on other tasks.
- ✓ With a reasonable cost-benefit ratio, you can assert your claims.
- ✓ Browser notification and e-mail notifications inform about important events.

A UNIQUE SOLUTION ACROSS THE MARKET WHERE THE CUSTOMER CAN ONLY WIN
SELLERLOGIC – LOST & FOUND